



Impero Connect offers secure remote access to tablets and devices running Android, Windows and Windows CE. Our pioneering remote support solutions enable companies to boost productivity, cut administrative costs, and reduce issue resolution times. Consolidate your support for mobile devices, desktops and production equipment with Impero Connect.

OPERATING SYSTEMS SUPPORTED

android 

 **Windows Mobile**

iOS* **iPadOS***
*Available only with the OnDemand version

Robust Feature Set

- ✓ KVM and touchscreen control
- ✓ Fast file transfer
- ✓ Embedded chat
- ✓ Integration with directory services
- ✓ Advanced scripting

Superior Security

- ✓ Detailed access control settings
- ✓ Centralized user and group management
- ✓ End-to-end 256-bit AES encryption
- ✓ Complete audit logs and custom reports
- ✓ Snapshot storage & transfer

IMPERO CONNECT OFFERS

- ✓ A single solution for consolidated support
- ✓ A scripting tool for automation of tasks
- ✓ Automated inventory reports & app execution
- ✓ Centralized logging of all remote activity
- ✓ Support for high latency & low bandwidth environments
- ✓ Premium security & compliance
- ✓ Low CPU and RAM usage
- ✓ TCP, UDP, HTTP & Impero WebConnect connectivity

SUPPORTED DEVICES

android 

- ✓ **The Host module supports devices that run Android version 9, 8, 7, 6, 5, 4.x as well as devices running the older Android 2.3 versions.**
- ✓ **Devices where remote desktop control (screen and input) is possible:**
 - All Samsung devices running Android 4.0 or above
 - Some Samsung devices running Android 2.3
 - LG devices, Lenovo Tablets, Honeywell, ECOM
 - Logic instruments
 - Sony Xperia S devices and Xperia devices released until the end of 2018 (no plugin necessary)
 - Zebra devices that support the Zebra Mobility Extensions (MX) framework 8.3 or better
 - Archos, Mitac, Fieldbook, Hanspree, eWave, and many more
 - Devices that are rooted
 - Other devices, where the Host can access the necessary system resources
- ✓ **Screen viewing is possible for all devices running Android 5 or later.**

The Host is available as an **.APK** package for installation directly on the Android device or as an **.MSI** package for installation via a PC. If you download the **.MSI** installation package, you receive the Mobile Host Manager, a Windows PC program for easy configuration of the configuration settings available for the Android Host module.

During the installation and start of the Host, Android may ask permission for the Host to access various resources. The user must provide such permission. The Host may also require that a **WiseMo** add-on module is downloaded and installed. Such a module can be necessary to allow remote desktop control of the device.

 Windows
Mobile

- ✓ **Standard distribution packages:**
 - Windows Embedded Compact 2013, CE 8, for ARM, PXA, Cortex, Intel x86
 - Windows CE 5, CE 6 and Embedded Compact 7 for ARM, PXA, Cortex, Intel x86
 - Windows Mobile 6.5 handheld
 - Windows Mobile 6.0, 6.1, 6.5 Classic and Professional
 - Windows Mobile 5.0 for Pocket PC
 - Windows Mobile 6.0, 6.1, 6.5 Standard
 - Windows Mobile 5 for Smartphone

The packages are available as a **.CAB** package for installation directly on the Mobile device and also as an **.MSI** package for installation via a Windows PC. The **.MSI** installation file includes the Mobile Host Manager, a Windows PC program for configuration of the Mobile Host module.

iOS
iPadOS

- ✓ **OnDemand is available for iOS devices version 13, 14 or higher and iPadOS devices version 14 or higher.**
- ✓ OnDemand for iOS requires the permission to broadcast your screen before the remote control session can start.
- ✓ Connect OnDemand for iOS offers a view-only mode of the iOS device's screen

Impero Connect remote support for Android & Windows devices is offered via a software partner.

WiseMo is a company based in Denmark which offers professional-grade Cloud based remote control solutions as well as non-Cloud based solutions that meet the needs of most businesses. WiseMo tools for software developers and their OEM options will offer products new levels of control, management and service while also offering a competitive edge.