



Remote Control

Product/version/build:

OnDemand – Version 3.1

Release date:

11th of June 2020



Introduction

These modification notes contain information relating to the maintenance release of Netop Remote Control 12.82. As a maintenance release, version 12.82 is free for customers with a valid 12.80 license. Information about the 12.80 release and subsequent maintenance releases can be found on the [Release History](#) section of the Netop website.

If you have questions about your license or wish to upgrade to Netop Remote Control 12.80, please [contact Netop](#) or your local Netop partner for more information.

What's new in version 3.1 for the Netop OnDemand

Features and various improvements and bugfixes

- Added backward compatibility detection for the Windows and macOS version of the **Netop OnDemand** client. The **Netop Portal** now detects if you have an outdated **OnDemand** session application and requests that you update it to the latest version in order to initiate an **OnDemand** remote control session.

Bugfixes

- Fixed a bug where sometimes the **OnDemand** application was not displaying the name of the connected Technician
- Fixed a bug where the **OnDemand** application crashed on some computers

Netop™ is a trademark of Netop Business Solutions A/S. All other products mentioned in this document are trademarks of their respective manufacturers. Netop Business Solutions A/S denies any and all responsibility for damages caused directly or indirectly as a result of using this document. The content of this document is subject to change without notice.