

Product/version/build:

Portal Windows - version 12.85 (2021144) macOS & Linux – version 12.85 (2021144)

Release date: May 27, 2021

Introduction

These modification notes contain information relating to the maintenance release of the Remote Control 12.85. As a maintenance release, version 12.85 is free for customers with a valid 12.80 license. Information about the 12.80 release and subsequent maintenance releases can be found on the <u>Release History</u> section of the Netop website.

If you have questions about your license or wish to upgrade to Remote Control 12.80, please <u>contact Netop</u> or your local Netop partner for more information.

References to the Remote Control Portal include:

- the web interface
- the communication profile in the components
- the associated services

What's new in version 12.85 for Windows

With Remote Control version 12.85 for Windows, the Netop modules are now able to connect to the Netop Portal profile, even in environments where the Internet connection is done via a proxy.

A proxy server is a server application or appliance that acts as an intermediary for requests from clients seeking resources from servers that provide those resources.

The Proxy settings can be defined on both Guest and Host, from Tools – Program Options – General – Proxy.

By default, no proxy is used when initializing the Netop Portal communication profile. This setting can be changed, to either attempt to detect and use the current proxy settings of the system (usually they can be seen by opening **Internet Options** – **Connections** – **LAN Settings** from Windows), or to manually specify a proxy server address and port to be used.





NOTE: Proxy authentication is not yet supported in this version.

• Guest

Remote Control Clipboard Monitor Audio-Video Chat lemote Printing Recording Sounds Help Request Run ccyption Inventory Smart Card Intel vPro Skins Web Update	
yout General Cache Logon Host Name Directory Services Host session default mode Remote control File transfer Chat Audio-Video Chat Remote Management	Communication profile
Inactivity Inactivity timeout:	Operating System Microsoft Windows 10 Pro Netop Portal proxy settings
Connection	Use system proxy settings Use custom proxy settings: Address: Port:

• Host

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Netop Host NRC_Classic/develop-short/label=nrc-v	v2016-w7 - 138 - Running		_ 🗆
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eneral Connections History Services Communicatio	n Names Messages		
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rogram Options	×		
Remote Printing Help Request	Run As		
Directory Services Multi-Factor Services	Web Update		
General Host Name Connection Notification			
Startup			
Startup Start Host when loaded			
Load Host at Windows startup (run as service)			
Minimize Host when loaded		18;	
Stealth mode (hide host when started)			
Connection			
Minimize Host on connection with Guest			
Host top most window on connection with Guest			
Show file transfer status			
Send keep alive message			
Allow multiple simultaneous Guest sessions		Netop Portal proxy settings	
Retain input state for remaining Guest			
Netop Portal settings		© No proxy	
Certificate	Proxy	O Use system proxy settings	
		O Use custom proxy settings:	
		Address: Port:	
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Bugfixes

- Fixed an issue where some keys would work incorrectly, causing the mouse and keyboard to have an undesired behavior.
- Fixed an issue where the installation would roll back after exceeding the character limit (40 characters) for the Organization Name (reference case #54287).

What's new in version 12.85 for macOS and Linux

Remote Control version 12.85 for macOS and Linux now offers the full functionality and features of the Portal Profile (for accounts using the new Connection Manager), such as the **Confirm access via Email** feature, or the **Time based access** feature. For more information about the Connection Manager, refer to the following <u>link</u>.

As a security enhancement, the Portal profile for macOS and Linux Guests no longer stores the credentials needed to connect to the Netop **Portal**. Instead, when the Netop Portal profile is selected, browser-based login window is displayed. Once the user successfully logs in to the **Portal**, the list of devices that the user has access to is displayed in the devices list.







When connecting to the Netop **Portal** from a browser on macOS or Linux, on the **My Devices** page, the available actions are displayed in the dropdown menu of any device. Selecting **Remote Control** or **File transfer** automatically opens the **Guest** application and connects to the selected device.

Also, starting with version 12.85 for macOS and Linux, the Netop **Guest** now fully supports the 64-bit architecture for all the supported platforms.

- macOS
- Red Hat Enterprise Linux
- SUSE
- Ubuntu

What's new in the Portal

You can now download **Guests** for all supported platforms from the **My Devices** page, by clicking on the **Download Guest** button.

Remote Control				2 Contact Netop	F Purchase	Users: 48 / 100	0 OnDemand users: 57	5 Devices: 24	• / 300
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My mobile devices			۲	Status	Alias		 Ubuntu 16.04 / 18.04 SUSE Enterprise 12.x 		l in user
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The sidebar menu can now be collapsed, by simply clicking on the collapse button.

Control	O DASHBOARD	2 Contact Netop W Purchase Users: 48 / 1000 On:Demand users: 5 / 5 Devices: 24 / 300 💌						
Dashboard Access	Devices & Users Devices	Activity Activity Activity 1 the same as the week before						
Image: My sessions Image: My devices Image: My mobile devices MANAGE	Levroes Tetrad evices 24 Cellat uners 50 Online devices 2 Online devices 2 Online uners 0 Panding devices 0 Panding devices 2 LDAP users 5 User groups 13 LDAP users 7	Remota sessions: 0 the same as the week before Ensated devices: 0 the same as the week before						
456 Users 및 Devices 쇼크 Groups 라 Applications	C Account info Company Nature	View more logs (2) Recent updates April 18th; 2021 Import User Groups from Acure AD – read more in the release notes.						
■ Roles	Expiration date 2222-0-31 Account owner Timezone EuropeBuckerst	 Control visibility of the Download Guest buttor through Role assignments. The hutton will only be visible for unsets who have a Device. Role assigned with a Control type that visible assignments. Use (Blacka) as a column fiber Administrations can now galcidy loberly users and devices who aren't a member of a group by Blering columns for (Blacka), Available for Users, Devices and Fiele assignments. 						
Account security	O Documentation Netop Portal Outlek Start Guide Netop Portal Usar's Guide Browse based Support Created Usar's Guide	Wednesdag, March 31st, between 06:00-08:20 UTC well make system improvements. We expect no downtime but minor disruptions may occur. For more information on the impact, click hms, the system improvements with a creative email notifications whenever them is a release on the Netop Portal, please sign up here. October 6th, 2020 The left sidebar moru has been updated to simplify the user interface. My sessions. My devices, and My mobile devices buttons						
ACCOUNT	Mans diploy Portal components	The list addet mercur has been updated to simplify the user infinition. By sessions, By devices, and By mobile devices tuttors (for accounts with Webs) mobile integration is now darkput in the obstare menu at all webs) Accounts with the Website media integration can taunch a Website Device application or spon the Website Device application by						
Netop								

Account Administrators can now enforce the Multi-Factor Authentication method to all users, by selecting the Enforced option from the Edit Account Security window page. When enabled, it is necessary that all users in the account specify the MFA email code when logging in. Users are unable to remove or modify the Multi-Factor Authentication setting.

Remote Control	ACCOUNT SECURITY			2 Contact Netop	Purchase	Users: 48 / 1000	OnDemand users: 575	Devices: 24 / 300	John Doe 🔻
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Applications			Enabled (if can be enabled per user)						
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