



# Remote Control

## Product/version/build:

Windows – version 12.80 (2019303)

Mac - version 12.80 (2019305)

## Release date:

11<sup>th</sup> of November 2019



## Introduction

These release notes contain information relating to the release of Netop Remote Control version 12.80. Version 12.80 provides support for macOS 10.15 Catalina and support for Windows Server 2019.

To use Netop Remote Control version 12.80 new license keys are required. If you have questions about your license or wish to upgrade to Netop Remote Control version 12.80, please [contact Netop](#) or your local Netop partner for more information.

## What's new in Version 12.80

With version 12.80, the Netop Host for macOS was migrated to a 64-bit architecture. Support for the security mechanisms introduced with macOS 10.14 Mojave have also been included. Version 12.80 of the Netop Host for macOS also supports the Netop Remote Control Portal Connection Manager service introduced on June 18, 2019. The Portal Connection Manager serves as a meeting hub for Netop Guests and Hosts and is responsible for managing connections between modules. The new Connection Manager service provides improved stability, enhanced security and an improved user experience.

When using the Netop Host for macOS with the new Portal Connection Manager service, the communication profile is automatically set to use Netop Portal Access Rights.

Portal accounts created after June 18, 2019 use the new Connection Manager service by default. Portal accounts created prior to June 18, 2019 must be migrated to the new service manually

To use the new Connection Manager service, all the modules connecting to the Portal must be upgraded to version 12.77 or higher for Windows, version 12.80 or higher for macOS, and version 12.79 or higher for Linux.

Netop™ is a trademark of Netop Business Solutions A/S. All other products mentioned in this document are trademarks of their respective manufacturers. Netop Business Solutions A/S denies any and all responsibility for damages caused directly or indirectly as a result of using this document. The content of this document is subject to change without notice.

Administrators for Netop Portal Accounts interested in migrating to the latest version of the Portal Connection Manager should contact [Netop](#) to discuss necessary prerequisites and schedule a migration.

Refer to the Netop Knowledge Base [article](#) for more information on how the macOS Host supports macOS permissions.

Finally, Netop Remote Control version 12.80 officially provides support for Windows Server 2019 for the Guest, Host and WebConnect modules.

## Bugfixes

- The Netop Guest and Netop Host for Windows XP no longer try to automatically update themselves.
- The Host version 12.78 running on Windows XP now appears in the list of available Hosts in WebConnect v3.