



Remote Control

Product/version/build:

Windows - version 12.78 (2019228)

Portal

Release date:

29th of August 2019



Introduction

These modification notes contain information relating to the maintenance release of Netop Remote Control 12.78. As a maintenance release, version 12.78 is free for customers with a valid 12.70 license. Information about the 12.70 release and subsequent maintenance releases can be found on the [Release History](#) section of the Netop website.

If you have questions about your license or wish to upgrade to Netop Remote Control 12.70, please [contact Netop](#) or your local Netop partner for more information.

References to the *Netop Remote Control Portal* include:

- the web interface
- the communication profile in the components
- the associated services.

What's new in Version 12.78

Version 12.78 focused on improving the remote control experience when using the installed Guest application. This version introduces updates to the Guest interface and improvements to screen-fit and resolution during remote control sessions, and fixes for some reported issues.

Features and improvements include:

- Improved screen-fit for connections where screen resolution differs between Guest & Host modules.
- The default setting when starting a remote control session is now "Fit Host Screen to Window".
- Tooltips are shown for toolbar items when in a full-screen remote control session
- The Netop Guest User Interface was simplified when using a Portal-only License. Features and navigation options unavailable to Portal-Only users have been removed to streamline the user interface.

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- Improved connectivity when using the Netop Portal communication profile (requires using the Netop Remote Control Portal connection manager service introduced with version 12.77, for more information [contact Netop](#) to discuss necessary prerequisites and schedule a migration to the new Connection Manager.).

Bugfixes

- The Fit window to host screen option no longer displays scrollbars
- Fixed displaying the wrong column names in the hosts list when disconnecting from a gateway through the Netop Portal
- Fixed the NOD Host to start if TLS 1.1./1.2 are not enabled in the Internet Settings
- Fixed loading indicator stuck when the Netop Guest received an error from the Portal
- Fixed “Year 2038” problem for the sentinel library (reference case 42615)