These modification notes contain information relating to a maintenance release of Netop Remote Control 12.0 including the ActiveX Guest (nguestx.ocx). Where applicable, the affected support case reference numbers are displayed below.

As a maintenance release, version 12.01 is free for customers who already have a valid version 12.0 license. To read more about what’s new in Netop Remote Control 12.0, please refer to the Release Notes at www.netop.com

If you have questions about your license or wish to purchase an upgrade to Netop Remote Control 12.0, please contact Netop Customer Service or your local Netop Partner for more information.

Netop Portal

A new homepage is available in the Netop Portal providing users easier access to getting started steps and documentation.
In order to help with any questions a Chat with Netop button has been added to every Netop Portal page.

### Mac & Linux components

This release comes with improved performance for WebConnect 2.0. This also helps with the performance of remote sessions done using the Browser-based Support Console from the Netop Portal.

### Fixed issues

- Netop Host is not running anymore after an optional update to Windows 8.1 / 2012 R2  
  *Support case ref: 97897*
- The Scheduled jobs functionality for the Host ID Group from the Netop Security Server is not working.
- The Browser-based Support Console based on the Web profile does not work with certificates from the Windows Store in Firefox and Chrome
- Connecting to multiple machines works incorrectly when using a WebConnect 2 communication profile from a Netop Guest running on Windows
- The Netop Guest (Windows) interface sometimes becomes unresponsive while connecting to a Netop Host using the WebConnect 2 communication profile
- Repeated Start/Stops from the Netop Host (Linux) interface causes the Netop Host to crash
- Sorting Devices by their Host name is not properly working in the Netop Portal
- Enter key doesn't work in forms from the Netop Portal