NETOP™
RemoteControl
Secure Remote Management and Support

Release Notes

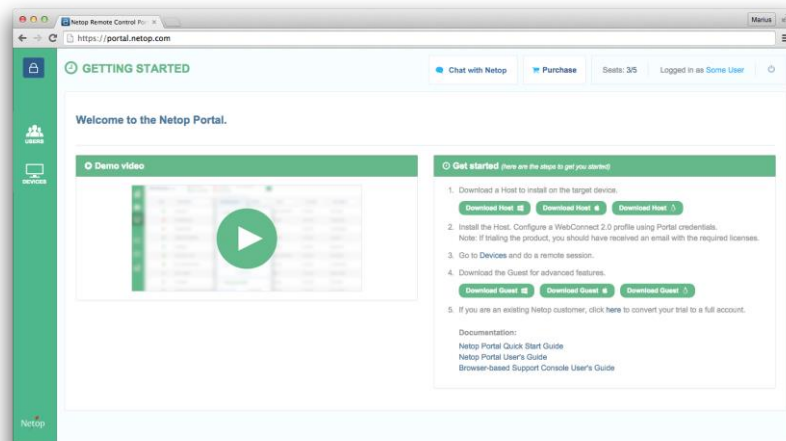| Product/version/build:	Windows – version 12.01 (2015041)
	Mac & Linux – version 12.01 (2015042)
	ActiveX Guest – version 12.01 (2015041)
Shipping date:	17ᵗʰ February 2015

Introduction

These modification notes contain information relating to a maintenance release of Netop Remote Control 12.0 including the ActiveX Guest (nguestx.ocx). Where applicable, the affected support case reference numbers are displayed below.

As a maintenance release, version 12.01 is free for customers who already have a valid version 12.0 license. To read more about what's new in Netop Remote Control 12.0, please refer to the Release Notes at **www.netop.com**

If you have questions about your license or wish to purchase an upgrade to Netop Remote Control 12.0, please contact **Netop Customer Service** or your local **Netop Partner** for more information.

Netop Portal

A new homepage is available in the Netop Portal providing users easier access to getting started steps and documentation.

In order to help with any questions a **Chat with Netop** button has been added to every Netop Portal page.

Mac & Linux components

This release comes with improved performance for WebConnect 2.0. This also helps with the performance of remote sessions done using the Browser-based Support Console from the Netop Portal.

Fixed issues

- Netop Host is not running anymore after an optional update to Windows 8.1 / 2012 R2
  Support case ref: 97897
- The Scheduled jobs functionality for the Host ID Group from the Netop Security Server is not working.
- The Browser-based Support Console based on the Web profile does not work with certificates from the Windows Store in Firefox and Chrome
- Connecting to multiple machines works incorrectly when using a WebConnect 2 communication profile from a Netop Guest running on Windows
- The Netop Guest (Windows) interface sometimes becomes unresponsive while connecting to a Netop Host using the WebConnect 2 communication profile
- Repeated Start/Stops from the Netop Host (Linux) interface causes the Netop Host to crash
- Sorting Devices by their Host name is not properly working in the Netop Portal
- Enter key doesn't work in forms from the Netop Portal