NETOP RemoteControl

Product/version/build:

Windows, Mac and Linux – version 12.75 (2018341)

Release date:

December 17th, 2018

Introduction

These modification notes contain information relating to a maintenance release of Netop Remote Control 12.70 and updates to the Netop Remote Control Portal.

As a maintenance release, version 12.75 is free for customers with a valid 12.70 license. To read more about what's new in Netop Remote Control version 12.70, please refer to the release notes at www.netop.com.

If you have questions about your license or wish to upgrade to Netop Remote Control 12.70, please contact **Netop Customer Service** or your local **Netop partner** for more information.

The Netop Remote Control Portal references the following: the web interface, the communication profile in the components, and the associated services. No changes are required for customers.

Linux & Mac – Improved support for the Netop Remote Control Portal

Starting with this version, the enrollment process into the Netop Remote Control Portal has been redesigned to work the same way on Linux and Mac as it does on Windows. When creating a Portal communication profile, the user must fill in an enrollment key, rather than being prompted for a username and password. The key is provided in the downloads section of the Portal when logged in as an administrator.

This provides the following benefits:

- Improved security for the enrollment process
- Better conflict management for devices in the Portal
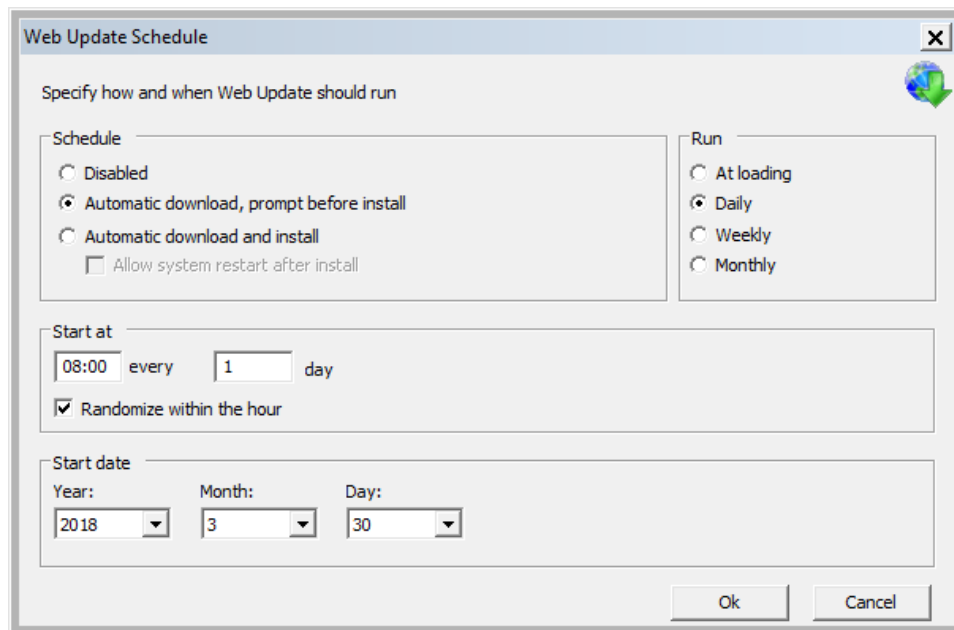- Simplified process for assigning devices to groups in the Portal

When upgrading installed Hosts, the existing credentials will also be replaced with an enrollment key. A deployment package is automatically created in the Portal for every user that was used to set up the Host.

For more information on deployment packages, check the Netop Remote Control Portal User's Guide.

Automatic update improvements

With this release, we are improving the automatic updates functionality for the Windows Hosts and Guests so our users are always on the latest version of the product. The following changes have been implemented:

- If the Guest and Host are installed using the standalone installer (MSI files), the web update schedule will be set by default to *automatic download, prompt before install.*

Figure 1 - Web Update image

- Once a new *minor version or maintenance update* is found, if more than 15 days pass without the user updating the Guest/Host, the application will be automatically installed at the next application start (major versions will not be updated through this mechanism as they require new license keys).

- If the Guest and Host have been installed using the online installer, the web update schedule will be set to *automatic download and install*

- The above settings can be overridden using Pack'n'Deploy or manual configuration. We recommend that you enable the default value since it will provide the best, most secure experience to have the latest updates active.

- When upgrading an existing Guest and Host, the current web update schedule configuration will be maintained.

License selection in the installer (Linux & Mac)

The Netop Guest and Host can be installed using different types of licenses. In order to make it easier to understand which license should be used, a license option has been added to the installer. The options are:

- Trial: a 30-day, fully featured trial
- Portal-only: all communication happens in the cloud (the Netop Portal)
- Custom: use the license received when buying the product

Defects resolved

- Keyboard does not work when *use guest keyboard layout* is checked.
  Support case ref: NRC-13939