



NETOP™

# RemoteControl

Secure Remote Management and Support

## Modification Notes

### Product/version/build:

Windows – version 12.62 (2017178)

Mac & Linux – version 12.62 (2017177)

### Shipping date:

17<sup>th</sup> of July 2017

## Introduction

These modification notes contain information relating to a maintenance release of Netop Remote Control 12.60. Where applicable, the support case reference numbers are displayed below.

As a maintenance release, version 12.62 is free for customers who already have a valid 12.60 license. To read more about what's new in Netop Remote Control version 12.62, please refer to the Release Notes at [www.netop.com](http://www.netop.com).

If you have questions about your license or wish to purchase an upgrade to Netop Remote Control 12.60, please contact **Netop Customer Service** or your local **Netop Partner** for more information.

## Defects resolved

- Password length limited to 16 characters within NSS "Run As" Tab  
*Support case ref: 00110972*
- When updating the Netop Guest using Web update, an error is displayed
- Sometimes a scrambled image appears during the remote session  
*Support case ref: 00114662, 00114780, 00115058*
- Guest GUI displayed incorrectly when scaling is enabled on the OS  
*Support case ref: 00115437*
- The Linux Guest doesn't properly respond to the SIGTERM