



## Impero Data Processors

Impero makes use of the following data processors for storing personally identifiable information (PII), which may include “sensitive personal information” under the General Data Protection Regulation 2016/679 (UK/Europe), and “protected health information” as defined in the Health Insurance Portability and Accountability Act of 1996 (USA). Should you require further information, please contact [dpo@imperosoftware.com](mailto:dpo@imperosoftware.com).

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<b>Data Processor</b>	<b>Usage</b>	<b>Data Location</b>
Microsoft Azure	Application hosting	Various
Amazon AWS	Application hosting	Various
HoneyBadger	Application error reporting	US
FreshDesk	Helpdesk/support tickets	US
Engagedly	Staff performance reviews (internal)	US
BreatheHR	Staff information (internal)	UK
Slack	Staff communication (internal)	US
Microsoft Dynamics 365	Customer relationship management	Europe
Mailgun	Email processing/sending	UK, US
Voodoo SMS	SMS (text message) gateway	UK
Community Brands UK (t/a Groupcall, Assembly)	MIS data synchronisation	UK
Hubspot		US
Claromentis	Staff information (internal)	UK, US
Zoho	Helpdesk/support tickets	US