

Impero makes use of the following data processors for storing personally identifiable information (PII), which may include “sensitive personal information” under the General Data Protection Regulation 2016/679 (UK/Europe), and “protected health information” as defined in the Health Insurance Portability and Accountability Act of 1996 (USA). Should you require further information, please contact dpo@imperosoftware.com.

Last update: 21st August 2020

Data Processor	Usage	Data Location
Microsoft Azure	Application hosting	Various
Amazon AWS	Application hosting	Various
HoneyBadger	Application error reporting	USA
FreshDesk	Helpdesk/support tickets	USA
Engagedly	Staff performance reviews (internal)	USA
BreatheHR	Staff information (internal)	UK
Slack	Staff communication (internal)	USA
Microsoft Dynamics 365	Customer relationship management	Europe
Mailgun	Email processing/sending	UK, US
Voodoo SMS	SMS (text message) gateway	UK
Community Brands UK (t/a Groupcall, Assembly)	MIS data synchronisation	UK